

Appendix K Issues/Comments Report Summary Table

Issues/Comments Report: Summary Table

Neutral Community Facilitator's Office

Future of the Gardiner East: Gardiner EA and Integrated Urban Design Study

Lura Consulting

May 2009

This report includes all issues submitted to the Neutral Community Facilitator's Office, beginning at the initialization of the project on March 12, 2009 and continuing through to the end of the public comment period on May 15, 2009.

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I. Issues/Comments Summary

Below is a summary of all issues/comments submitted to the Neutral Community Facilitator's Office, beginning at the project initialization on March 12, 2009 and continuing through to the end of the public comment period on May 15, 2009. Included are messages received outside of public forums and workshops via emails, letters, phone calls and faxes that were sent to:

Neutral Community Facilitator's Office
515 Consumers Road, Suite 201
Toronto, Ontario, M2J 4Z2
Phone: 416-894-1448 Fax: 416-536-3453
Email: info@gardinerconsultation.ca

All communications were responded to appropriately and included detailed answers from the project team when appropriate. A copy of the complete record of comments received and subsequent responses sent out can be obtained from the Neutral Community Facilitator's Office.

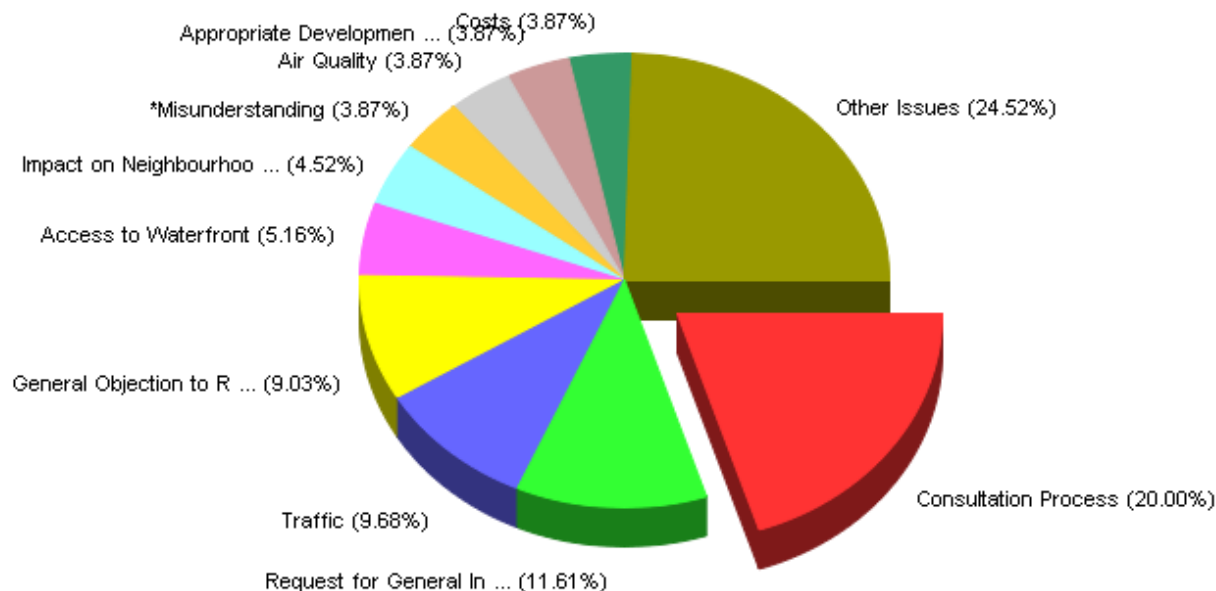
Media Inquiries, non-issue communications and out-of-scope comments (e.g. about other Environmental Assessments or issues related to other locations in the city) are not included in the summary below.

For further details on the project, please see the project website: www.GardinerConsultation.ca.

2. Issues Raised in the ToR Stage

Below is a table that lists the number of times communications have been sent to the Neutral Community Facilitator's Office addressing various issues. The related pie chart demonstrates the same communications illustrated as percentages.

Issue	Communications
Consultation Process	31
Request General Information	18
Traffic	16
General Objection to Removal	14
Access to Waterfront	9
Impact on Neighbourhood	7
Misunderstanding	6
Air Quality	6
Appropriate Development	7
Costs	6
Technical	5
The Powers That Be	4
Urban Design	4
Walking	5
Construction Impacts	3
Public Transit	3
Social Cultural	3
Study Approach	3
Alternative Proposal	2
Natural Environment	2
TOTAL	77



Most issue labels (in both table and chart) are neutral and describe the topic that was raised, not necessarily the preferences or perspective of the stakeholder who communicated the message. Many stakeholders presented nuanced opinions and inquiries that could not be defined as “for” or “against” the project, although there were exceptions that did communicate a **general objection to removal**, and were labelled as such. **Misunderstanding** is a category for communications that were on topic but assumed incorrect information. A common misunderstanding was the belief that the City is considering the removal of the entire Gardiner Expressway, not just the portion east of Jarvis Street.

3. Communications Received

Below is a table listing the type of communications received. The related pie chart demonstrates the same communications illustrated as percentages.

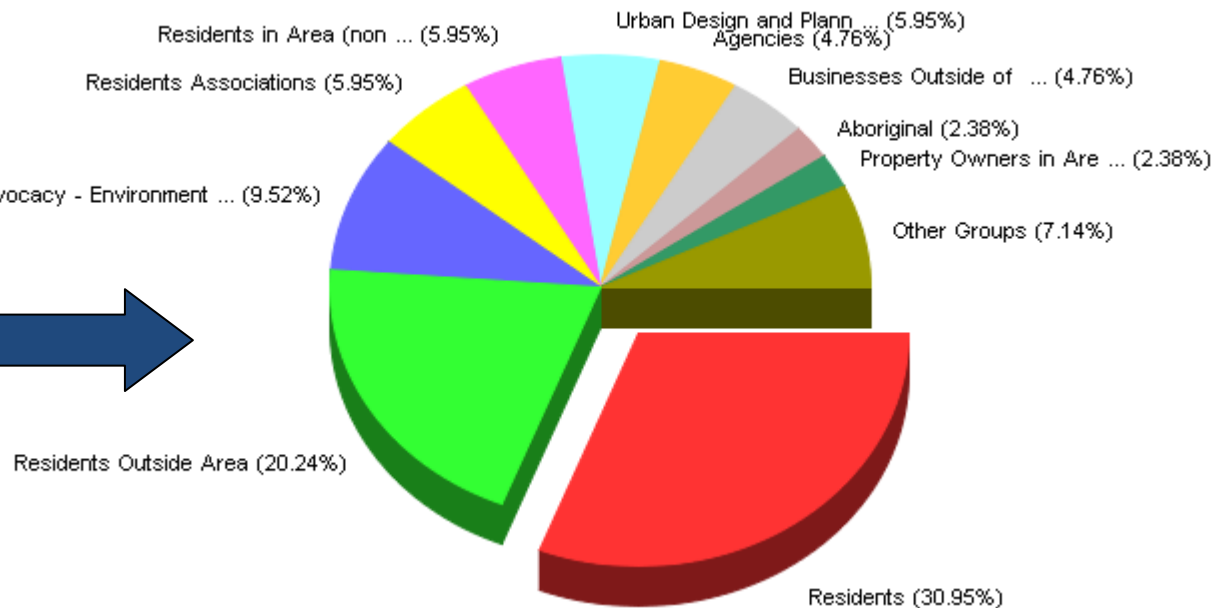
Communication Type	Communications
Email Received	53
Phone Call Received	18
Letter Received	5
Fax Received	1
TOTAL	77



4. Origins of Communication Received

Below is a table listing the origins / characteristics of those submitting comments. The related pie chart demonstrates the same communications illustrated as percentages.

Stakeholder Group	Communications
Residents	26
Residents Outside Area	17
Advocacy - Environmental	8
Residents Associations	5
Residents in Area (non-owners)	5
Urban Design and Planning Agencies	5
Businesses Outside of Area	4
Aboriginal	2
Property Owners in Area	2
Advocacy - Vehicle Transportation	1
Business Improvement Area (BIA)	1
Businesses in Area	1
Government - Federal	1
Government - Municipal - Staff	1
Media	1
TOTAL	77



5. Key Issues and Comments Raised

The following table summarizes each of the 77 communications that were submitted to the Neutral Community Facilitator's Office. A complete copy of the messages received is available upon request.

Date	Type	Topic	Issues/Comments Summary
01-Mar-09	Email	Consultation Process	Question about representation on stakeholder advisory committee
10-Mar-09	Email	Consultation Process	Concern that meeting dates conflict with BIA meetings
12-Mar-09	Phone	Consultation Process	Questions about workshop attendees
13-Mar-09	Email	Non-Issue Communication: Meeting Related	Request a copy of the workshop workbook
13-Mar-09	Email	Request for General Information	Question about possible removal of the Gardiner west of Jarvis
14-Mar-09	Phone	Request for General Information	Request details and drawings
16-Mar-09	Email	Request for General Information	Request for a list of consultants on the Project Team
16-Mar-09	Email	Media Inquiry; Request for General Information	Request for a list of consultants on the Project Team from a publisher
16-Mar-09	Phone	Non-Issue Communication: Media Inquiry	Media advertising inquiry
16-Mar-09	Email	Request for General Information	Requesting all public information to date
17-Mar-09	Phone	Consultation Process	Request for basic PIC information for sharing with constituents
17-Mar-09	Email	Costs; Request for General Information; Study Approach; Traffic	Request design and cost details
18-Mar-09	Email	Request for General Information	Requesting Terms of Reference
18-Mar-09	Email	Consultation Process	Concerns about meeting locations
20-Mar-09	Phone	Non-Issue Communication: Other	Notification of information package to be sent to Project Team via post
23-Mar-09	Email	Non-Issue Communication: Meeting Related	Request copies of hand-outs from Stakeholder Orientation Workshop
23-Mar-09	Phone	Non-Issue Communication: Other; Request for General Information	Repeat notification of information package to be sent to Project Team via post
24-Mar-09	Email	Non-Issue Communication: Other	Green Screen sales solicitation
24-Mar-09	Phone	General Objection to Removal	Request to write a "brief" in opposition to the removal of the Gardiner
24-Mar-09	Email	Access to Waterfront; General Objection to Removal; Traffic; Urban Design	Submission to keep Gardiner Expressway
24-Mar-09	Phone	Out of Scope: Out of Scope	Request information on Queens Quay Revitalization Environmental Assessment - Public Forum #3

Date	Type	Topic	Issues/Comments Summary
24-Mar-09	Email	Social Cultural	Question about land claims that are challenged by the Mohawks and Six Nations Confederacy
24-Mar-09	Email	Non-Issue Communication: Meeting Related	Question about submitting completed workbooks
26-Mar-09	Email	Consultation Process	Inquiring about the dates and locations for the second round of PICs and how to submit comments/concerns
26-Mar-09	Letter	Natural Environment; North South Connectivity	Package of information and suggestions for the Project Team
27-Mar-09	Email	Non-Issue Communication: Other	Business solicitation for Green Screens
27-Mar-09	Email	Request for General Information	Request for information about consultants on Project Team
28-Mar-09	Email	Access to Waterfront; General Objection to Removal; Traffic; Urban Design	Concerns about the removal of Gardiner East and potential traffic impacts
29-Mar-09	Email	*Misunderstanding; General Objection to Removal	Comment in opposition to the complete removal of the Gardiner
30-Mar-09	Email	Request for General Information	Requesting information about related traffic studies
30-Mar-09	Phone	Air Quality; General Objection to Removal	Concerns about potential removal of the Gardiner East, including impacts to air quality
31-Mar-09	Email	Non-Issue Communication: Other	Inquiring about a potential presentation to a university class
31-Mar-09	Email	Consultation Process	Comment about technical difficulties with website
31-Mar-09	Letter	Consultation Process	Concerns with consultation and urban planning process
31-Mar-09	Letter	Access to Waterfront; Alternative Proposal; General Objection to Removal; North South Connectivity; Walking	Concerns about removal of elevated expressway, and suggestion to close Lake Shore Blvd
01-Apr-09	Email	Air Quality; Alternative Proposal; General Objection to Removal; Out of Scope: Out of Scope	Suggestion to not change the Gardiner, remove Lake Shore Blvd East and to improve the Don Lands
01-Apr-09	Phone	Request for General Information	Inquiry about future public meetings
02-Apr-09	Email	Access to Waterfront; Consultation Process	Interested in attending a Stakeholder Workshop and volunteering time to the project
02-Apr-09	Phone	Out of Scope: Out of Scope; Request for General Information	Questions and comments concerning the Harbourfront
03-Apr-09	Phone	Request for General Information	Request for copy of case studies and presentations from the public forums
03-Apr-09	Email	Consultation Process	Request for update on the consultation process and methods for participation
04-Apr-09	Email	Consultation Process	Inquiry about advertisements of PICs
04-Apr-09	Email	Consultation Process; The Powers That Be	Academic questions about community opponents and Councillor involvement
04-Apr-09	Email	Construction Impacts; Consultation Process; Technical	Concerns about potential impacts to Ontario Realty Corporation properties in the area

Date	Type	Topic	Issues/Comments Summary
05-Apr-09	Phone	Consultation Process	Comment about Stakeholder Workshop location and interest in participating.
06-Apr-09	Phone	Consultation Process	Questions about the project and the role of the Neutral Community Facilitators Office
06-Apr-09	Phone	Impact on Neighbourhood; Traffic; Urban Design; Walking	Concerns about potential removal of Gardiner East
08-Apr-09	Fax	Non-Issue Communication: Other	Confirmation of receipt to the Notice of Commencement sent on March 13 2009
09-Apr-09	Phone	Construction Impacts; Natural Environment; Technical	Inquiry about potential tonnage of construction rubble
09-Apr-09	Email	Technical	Inquiry about precinct plans
14-Apr-09	Email	Economic; Urban Design	Questions about potential economic impacts
14-Apr-09	Email	*Misunderstanding; Access to Waterfront; Traffic	Concern about traffic if entire Gardiner is removed
14-Apr-09	Phone	Consultation Process	Question about comment submission deadlines
15-Apr-09	Email	Consultation Process; Request for General Information	Question about submitting comments and if a report will be published with comments from the public
17-Apr-09	Phone	Impact on Neighbourhood	Question about an EA for the Gardiner East off-ramps
20-Apr-09	Email	Study Approach	Comment about development at Southeast of Don River and King St.
20-Apr-09	Email	Consultation Process	Question about the difference between Round 1 and Round 2 public forums
21-Apr-09	Email	Costs; General Objection to Removal; The Powers That Be; Traffic	Concern about removal of traffic lanes in Toronto
21-Apr-09	Email	*Misunderstanding; Consultation Process	Question about meeting locations
21-Apr-09	Email	Appropriate Development	Support for a proposed Toronto Waterfront Viaduct
21-Apr-09	Email	Access to Waterfront; Appropriate Development; Traffic; Walking	Request to forward letter to Christopher Glaisek
21-Apr-09	Email	Consultation Process	Comments about TTC accessibility for the PICs
22-Apr-09	Phone	Request for General Information	Request for Public Forum round 1 presenter names
22-Apr-09	Email	Consultation Process; Impact on Neighbourhood	Comment about meeting locations and times
22-Apr-09	Email	Access to Waterfront; Air Quality	Comments in support of the fourth alternative: remove the elevated expressway
23-Apr-09	Email	Consultation Process; Request for General Information	Request for material from round 2 Public Forums
23-Apr-09	Email	Air Quality; Appropriate Development; Consultation Process; General Objection to Removal; The Powers That Be; Traffic	Concern about condo development and traffic if Gardiner East is removed

Date	Type	Topic	Issues/Comments Summary
24-Apr-09	Phone	Non-Issue Communication: Media Inquiry	Media solicitation for advertising of round 2 Public Forums
25-Apr-09	Letter	Appropriate Development; General Objection to Removal; Public Transit	Petition to keep the Gardiner Expressway East - 6 total signatures to date
26-Apr-09	Email	Air Quality; Costs; General Objection to Removal; Out of Scope: Out of Scope; Traffic	Concerns about traffic and pollution if Gardiner East is modified
26-Apr-09	Phone	Costs; Technical	Suggestion to emphasize maintenance costs when presenting information to the public
27-Apr-09	Email	Non-Issue Communication: Media Inquiry	Solicitation to advertise in Town Crier Group of Community Newspapers
27-Apr-09	Email	*Misunderstanding; General Objection to Removal; The Powers That Be	Opposition to the removal of the entire Gardiner
27-Apr-09	Fax	Appropriate Development; Construction Impacts; Consultation Process; Impact on Neighbourhood	Concerns about potential impacts to the film industry stakeholders in the area
27-Apr-09	Letter	Access to Waterfront; Costs; Safety; Technical	Suggestions about presenting cost and safety information about maintenance of elevated expressway to public
29-Apr-09	Email	General Objection to Removal; Public Transit; Traffic	Suggestion that connection between Gardiner and DVP be maintained
29-Apr-09	Email	Consultation Process	Objection to required date of birth, gender and postal code information on website registration form
30-Apr-09	Email	Consultation Process	Questions asking if the ToR will be provided prior to Stakeholder Workshop #2
30-Apr-09	Email	Air Quality; Consultation Process; Impact on Neighbourhood; Traffic	Concerns about traffic impacts and request to hold public meetings in the Old Town of York
04-May-09	Phone	Impact on Neighbourhood; Request for General Information; Traffic	Request for the Toronto Waterfront Revitalization Task Force Report
08-May-09	Email	Costs	Suggestion to request Federal and Provincial infrastructure funds.
10-May-09	Email	Consultation Process; Request for General Information	Request for details about proposed EA timeline
10-May-09	Email	Study Approach; Traffic	Comments about minimal impact from closing the Gardiner on weekend (due to Tamil protests)
12-May-09	Email	Consultation Process; Cycling; Public Transit; Traffic; Walking	Request to amend the Terms of Reference
13-May-09	Email	Appropriate Development; Consultation Process; Impact on Neighbourhood; Social Cultural	Requesting a Heritage consultant to review potential impacts to City's heritage resources near the Gardiner East
13-May-09	Email	*Misunderstanding; Consultation Process; General Objection to Removal	Recommendations for future meeting locations
14-May-09	Email	*Misunderstanding; Traffic	Concern removal of entire Gardiner will negatively impact West-East connectivity

Date	Type	Topic	Issues/Comments Summary
14-May-09	Email	Social Cultural	Comment about intent to read TOR looking for relevance of Mohawks' claim